



CORPORATE PROFILE

GLOBAL PERFORMANCE TECHNICAL CONSULTING SDN BHD

Empowering Industries through Engineering and Science

A member of **profess**
CONSULTING GROUP

Established since 22 March 2011

ABOUT US

Led by its dynamic and capable directors, and supported by its dedicated staff, Global Performance is ready to deliver the best solutions as its record of excellence over the past years bears testimony.

Effective technology is crucial to business success. The challenge is finding a company that can help your organization find the technology that works for you.

You need a company that is versatile and on the cutting edge of the most recent changes to keep you up and running and ahead of your competitors. At Global Performance, performance underlines everything we do.

We measure our own performance on the success of our customer engagements, the expertise of our consultants and the value of our service offerings.

Our resources has vast experience of more than 20 years in the industry.

With a suite of professional services and solutions targeted at the Energy and Manufacturing industries; includes training, operations, maintenance, and engineering technical services to the various power generation, oil & gas, petrochemical and manufacturing facilities.



OUR VISION & MISSION

VISION

To establish ourselves as a trusted technical consulting and training provider, committed to delivering high quality and sustainable services.

MISSION

To deliver exceptional technical services that drive operational excellence, build capabilities, create safe and conducive working environments for our clients' sustainable growth.

OUR GROUP OF COMPANIES

Global Performance Technical Consulting (GP) is a member of Profess Consulting Group which comprises the following specialised consulting firms:

profess
CONSULTING GROUP

irshad
HR CONSULTING

Irshad HR Consulting Sdn Bhd
• Human Resource Consulting and Training Services

sageconsulting
STRATEGY CONSULTING

Sageconsulting Sdn Bhd
• Strategy and Management Consulting Services

mmcsb
TECHNOLOGY CONSULTING

Multimedia Consulting Sdn Bhd
• Information & Communication Technology Consulting Services

GlobalPerformance
TECHNICAL CONSULTING

Global Performance Technical Consulting Sdn Bhd
• Technical Consulting & Training Services

slensa
EXECUTIVE SEARCH

AP Slensa Sdn Bhd
• Executive Search

GlobalTalentLink
STAFFING & OUTSOURCING

OUR MANAGEMENT TEAM

CHAIRMAN & PRINCIPAL CONSULTANT

MOHD ADAM BIN MOHD SAID

Mohd Adam Mohd Said is the Chairman and Principal Consultant of Profess Consulting Group Sdn Bhd. He holds an MBA from the University of Hull, United Kingdom. His areas of specialisation include Strategic Management, Change Management, Business Process Reengineering, Human Resource Management, Organisational Development and Quality Customer Service.

Mohd Adam has more than 40 years of business management and consulting experience. Amongst Mohd Adam's major achievements under the Group includes the development of HR Management Information System (HRMIS) for the Government of Malaysia and the training of more than 10,000 unemployed graduates under the national undergraduate unemployment programme.

As a Principal Consultant of the Group, he has also led many key assignments including the Formulation of Social Development Intervention Strategy for Regional Development on behalf of a leading GLIC, Organisational Restructuring for Migration to Licensing for Indah Water Konsortium, Formulation of Strategic Plan for Perbadanan Putrajaya, and also Organisational Climate Study and Intervention for Tenaga Nasional Berhad and many others.

GROUP CHIEF EXECUTIVE OFFICER

AHMAD RAJI BIN YAAKUB

Ahmad Raji Yaakub is the Group Chief Executive Officer for Profess Consulting Group Sdn Bhd.

He holds a Master degree in Human Resource Development, UPM as well as Bachelor in Business Administration, University Missouri, USA and Certificate in Training Management, JT Frank Management. He is also a Professional member of Association of Talent Development (ATD), USA.

Ahmad Raji's areas of specialisation include Competency Modelling, Performance Management System, Training Needs Analysis, Job Analysis, Job Description, Teambuilding, Excellent Work Culture, Leadership and Supervisory Development as well as Human Resource Development.

Ahmad Raji has more than 35 years of experience in business, management and Human Resource consulting. He had served clients from various industries including financial institutions, oil and gas, automotive and transportation, education, public listed companies, government ministries and departments both locally and internationally and many others.



OUR MANAGEMENT TEAM

CHIEF OF OPERATIONS

AHMAD YUSRI RAMLI

Yusri holds a Bachelor in Electrical Engineering from Toledo, Ohio, USA. Yusri had spent over 22 years in the power generation industry.

His areas of specialisation include Operations & Maintenance, Project Management, Technical Documentation, Technical Training, Plant Performance Improvement, Plant Simulation, E-Learning and Learning Management Systems.



OUR OPERATION TEAM

CONSULTANT / SENIOR MANAGER

MUHAMMAD FARAH MOKHTAR

Farahi is a Chemistry education background with 20 years work experience from Oil & Gas and Scientific Industry companies, offering his expertise on Corporate and Business Development where he is primarily responsible for driving business growth and business strategic planning which helps define company's long-term objectives and map short-term goals as well.

He is a Consultant and Certified Trainer (TTT) by HRDC for scientific industry especially for a new design for set up laboratory such as a Chemistry lab, Biology Lab, Microbiology Lab, Nanotechnology Lab, etc.

He is also Certified Lead Auditor for ISO 9001:2015 by Sirim in Quality Management System (QMS) and expertise on Supply Chain Management (SCM) especially in Warehousing System and Inventory Control Management.





OUR SERVICES

GPTC offers comprehensive technical services and training to support plant operations, prioritizing safety, efficiency, and reliability. Our services, tailored to process and manufacturing plants, include system design, design reviews, system modifications, and construction management to enhance equipment performance and staff readiness.

Representative services include:



OUR SERVICES

SOLUTIONS

ENGINEERING

GPTC offer services ranging from technical system design, design review, system modification, to construction management of your facility. Representative products and services include:

- ▶ Develop and Review Design Specifications
- ▶ Establish Design Basis
- ▶ Project Management
- ▶ Construction and Installation Oversight
- ▶ Engineering/Technical Personnel to Augment your Staff
- ▶ Plant Start-up Support and Documentation
- ▶ Performance Improvement Services
- ▶ On-Line Performance Monitoring Systems
- ▶ Conduct Technical Seminars and Training Programs

OPERATIONAL EXCELLENCE

- ▶ Project Management
- ▶ Performance Improvement Services
- ▶ Quality Systems Advisory & Training Leading to Certification
- ▶ Consultation on Standard Operating Procedure (SOP) in Supply Chain Management
- ▶ Consultation on process flow for Warehousing Management and Inventory System according to ISO 9001:2015 Standard
- ▶ Consultation on Project Management from raw planning, procurement activities, project execution, logistic activities, internal auditing, project auditing until project closure.

SCIENTIFIC

A. Consultation and Proposal on Design and Set-Up Laboratory

- ▶ Consultation and proposal in 3D Design on Laboratory Set Up for (Chemistry, Physics, Biology, Microbiology, Nanotechnology, Biotechnology, etc.) laboratories
- ▶ Consultation and proposal on laboratory design, materials, and equipment placement.
- ▶ Consultation and proposal on ventilation and gas piping requirement.
- ▶ Consultation on laboratory assessment, safety design, and work ergonomics (in compliance of ASHRAE, ANSI, ISO standards).

B. Consultation on Supplying Laboratory Apparatus

- ▶ Supplying laboratory equipments, chemicals, glasswares, plasticwares based on right laboratory application.

C. Consultation on Laboratory Preventive Maintenance (PM)

- ▶ Consultation on Preventive Maintenance (PM) based on the right laboratory application according to ISO 17025 Standard.
- ▶ Consultation on health and safety impact to operator / lab personnels.

OUR SERVICES

TECHNICAL & TESTING

ENGINEERING

GPTC offers a complete range of technical services to process and manufacturing plants. These services are plant specific designed to improve the reliability of the plant equipment and plant personnel readiness. Representative services include:

- ▶ System Descriptions Development
- ▶ System Operating Procedures Development
- ▶ Maintenance Procedure Development
- ▶ Plant Start-up Documentation Development
- ▶ Predictive and Preventive Maintenance Program Development
- ▶ Reliability-Centered Maintenance Program Development
- ▶ Control Room Simulator Development

SCIENTIFIC

A. Standard Operating Procedures (SOP) Development

- ▶ Process flow analysis, demarcation and integration between departments, and setting KPI for operator.
- ▶ Standard Operating Procedure (SOP) integration with ERP System.

B. Assessment and Testing by Certified Person

- ▶ Local Exhaust Ventilation (LEV) Testing
- ▶ Chemical Health Risk Assessment (CHRA)
- ▶ Chemical Exposure Monitoring (CEM)
- ▶ Indoor Air Quality (IAQ) Assessment
- ▶ Noise Risk Assessment (NRA)
- ▶ Ergonomic Assessment

OUR SERVICES

TRAINING

ENGINEERING

- ▶ Technical Training Audits
- ▶ Plant Operations Training
- ▶ Maintenance Training (Mechanical & Electrical)
- ▶ On-The-Job Training
- ▶ Control Room Simulator Training

SCIENTIFIC

- ▶ Good Laboratory Practice (GLP)
- ▶ Chemical Management
- ▶ Chemical Health Risk Assessment (CHRA)
- ▶ Spillage Management
- ▶ Fundamental of Hazardous Identification Risk Assessment Risk Control (HIRARC)
- ▶ Indoor Air Quality (IAQ)
- ▶ Noise Risk Assessment (NRA)
- ▶ Local Exhaust Ventilation (LEV)

OPERATIONAL EXCELLENCE

- ▶ Introduction and Awareness of Quality Management System (QMS) according to ISO9001:2015 Standard.
- ▶ Risk Thinking Base (RBT) according to ISO9001:2015 Standard.
- ▶ Document Management System (DMS) according to ISO9001:2015 Standard.
- ▶ Educational Organisation Management System (EOMS) Certified according to ISO 21001 Standard.
- ▶ Sustaining Quality Cultures
- ▶ 7 Quality Control for Management
- ▶ Taguchi Method Corporate
- ▶ Six Sigma Corporate
- ▶ Minitab Software Corporate
- ▶ Statistical Process Control (SPC)
- ▶ Process Failure Mode Effect Analysis (P-FMEA)
- ▶ Design Failure Mode Effect Analysis (D-FMEA)
- ▶ Measurement Systems Analysis (MSA)
- ▶ Lean Methodology (LM)
- ▶ Value Stream Mapping (VSM)
- ▶ Poka Yoke (PY)
- ▶ House of Lean (HOL)
- ▶ DMAIC Methodology
- ▶ Plan-Do-Check-Act (PDCA)
- ▶ Statistical Validation Tests
- ▶ Design Thinking
- ▶ DOE Factorial
- ▶ DOE Mixtures

OUR INDUSTRIES

- Engineering and Manufacturing
- Power Plantation
- Scientific Industry
- Research & Development Laboratory

OUR CLIENTS

- Tenaga Nasional Berhad
- Kapar Energy Ventures Sdn Bhd
- Pengerang Power Sdn Bhd
- Sarawak Hidro Sdn Bhd
- TNB Janamanjung Sdn Bhd
- Hatch Pty Ltd, Australia
- AFRY Switzerland Ltd
- Cambodian Energy Limited, Cambodia



CONTACT US

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