



CORPORATE PROFILE

GLOBAL PERFORMANCE TECHNICAL CONSULTING SDN BHD

Empowering Industries through Engineering and Science

A member of **profess**
CONSULTING GROUP

Established since 22 March 2011

ABOUT US

Led by its dynamic and capable directors, and supported by its dedicated staff, Global Performance is ready to deliver the best solutions as its record of excellence over the past years bears testimony.

Effective technology is crucial to business success. The challenge is finding a company that can help your organisation find the technology that works for you.

You need a company that is versatile and on the cutting edge of the most recent changes to keep you up and running and ahead of your competitors. At Global Performance, performance underlines everything we do.

We measure our own performance on the success of our customer engagements, the expertise of our consultants and the value of our service offerings.

Our resources has vast experience of more than 20 years in the industry.

With a suite of professional services and solutions targeted at the Energy and Manufacturing industries; includes training, operations, maintenance, and engineering technical services to the various power generation, oil & gas, petrochemical and manufacturing facilities.



OUR VISION & MISSION

VISION

To establish ourselves as a trusted technical consulting and training provider, committed to delivering high quality and sustainable services.

MISSION

To deliver exceptional technical services that drive operational excellence, build capabilities, create safe and conducive working environments for our clients' sustainable growth.

OUR GROUP OF COMPANIES

Global Performance Technical Consulting (GP) is a member of Profess Consulting Group which comprises the following specialised consulting firms:

profess
CONSULTING GROUP

irshad
HR CONSULTING

Irshad HR Consulting Sdn Bhd
• Human Resource Consulting and Training Services

sageconsulting
STRATEGY CONSULTING

Sageconsulting Sdn Bhd
• Strategy and Management Consulting Services

mmcsb
TECHNOLOGY CONSULTING

Multimedia Consulting Sdn Bhd
• Information & Communication Technology Consulting Services

GlobalPerformance
TECHNICAL CONSULTING

Global Performance Technical Consulting Sdn Bhd
• Technical Consulting & Training Services

slensa
EXECUTIVE SEARCH

AP Slensa Sdn Bhd
• Executive Search

GlobalTalentLink
STAFFING & OUTSOURCING

OUR MANAGEMENT TEAM

CHAIRMAN AND PRINCIPAL CONSULTANT

MOHD ADAM BIN MOHD SAID

Mohd Adam Mohd Said is the Chairman and Principal Consultant of Profess Consulting Group Sdn Bhd. He holds an MBA from the University of Hull, United Kingdom. His areas of specialisation include Strategic Management, Change Management, Business Process Reengineering, Human Resource Management, Organisational Development and Quality Customer Service.

Mohd Adam has more than 40 years of business management and consulting experience. Amongst Mohd Adam's major achievements under the Group includes the development of HR Management Information System (HRMIS) for the Government of Malaysia and the training of more than 10,000 unemployed graduates under the national undergraduate unemployment programme.

As a Principal Consultant of the Group, he has also led many key assignments including the Formulation of Social Development Intervention Strategy for Regional Development on behalf of a leading GLIC, Organisational Restructuring for Migration to Licensing for Indah Water Konsortium, Formulation of Strategic Plan for Perbadanan Putrajaya, and also Organisational Climate Study and Intervention for Tenaga Nasional Berhad and many others.

GROUP CHIEF EXECUTIVE OFFICER

AHMAD RAJI BIN YAAKUB

Ahmad Raji Yaakub is the Group Chief Executive Officer for Profess Consulting Group Sdn Bhd.

He holds a Master degree in Human Resource Development, UPM as well as Bachelor in Business Administration, University Missouri, USA and Certificate in Training Management, JT Frank Management. He is also a Professional member of Association of Talent Development (ATD), USA.

Ahmad Raji's areas of specialisation include Competency Modelling, Performance Management System, Training Needs Analysis, Job Analysis, Job Description, Teambuilding, Excellent Work Culture, Leadership and Supervisory Development as well as Human Resource Development.

Ahmad Raji has more than 35 years of experience in business, management and Human Resource consulting. He had served clients from various industries including financial institutions, oil and gas, automotive and transportation, education, public listed companies, government ministries and departments both locally and internationally and many others.



OUR MANAGEMENT TEAM

CHIEF OF OPERATIONS

AHMAD YUSRI RAMLI

Yusri holds a Bachelor in Electrical Engineering from Toledo, Ohio, USA. Yusri had spent over 22 years in the power generation industry.

His areas of specialisation include Operations & Maintenance, Project Management, Technical Documentation, Technical Training, Plant Performance Improvement, Plant Simulation, E-Learning and Learning Management Systems.



OUR OPERATION TEAM

CONSULTANT / SENIOR MANAGER

MUHAMMAD FARAH MOKHTAR

Farahi is a Chemistry education background with 20 years work experience from Oil & Gas and Scientific Industry companies, offering his expertise on Corporate and Business Development where he is primarily responsible for driving business growth and business strategic planning which helps define company's long-term objectives and map short-term goals as well.

He is a Consultant and Certified Trainer (TTT) by HRDC for scientific industry especially for a new design for set up laboratory such as a Chemistry lab, Biology Lab, Microbiology Lab, Nanotechnology Lab, etc.

He is also Certified Lead Auditor for ISO 9001:2015 by Sirim in Quality Management System (QMS) and expertise on Supply Chain Management (SCM) especially in Warehousing System and Inventory Control Management.





OUR SERVICES

GPTC offers comprehensive technical services and training to support plant operations, prioritizing safety, efficiency, and reliability. Our services, tailored to process and manufacturing plants, include system design, design reviews, system modifications, and construction management to enhance equipment performance and staff readiness.

Representative services include:



OUR SERVICES

SOLUTIONS

We provide innovative engineering and scientific solutions to enhance operational efficiency, safety and sustainability. From design reviews to performance monitoring, we ensure businesses operate at peak performance.

ENGINEERING

GP offer services ranging from technical system design, design review, system modification, to construction management of your facility.

- ▶ Design and Development
- ▶ Performance and Quality

DESIGN AND DEVELOPMENT

- ▶ Develop and Review Design Specifications
- ▶ Establish Design Basis
- ▶ Project Management
- ▶ Construction and Installation Oversight
- ▶ Engineering/ Technical Personnel to Augment your Staff

PERFORMANCE AND QUALITY

- ▶ Plant Start-up Support and Documentation
- ▶ Performance Improvement Services
- ▶ On-Line Performance Monitoring Systems
- ▶ Conduct Technical Seminars and Training Programmes

OPERATIONAL EXCELLENCE

GP enhance operation through operational excellence for industries.

- ▶ Operational and Management
- ▶ Consultation

OPERATIONAL AND MANAGEMENT

- ▶ Project Management
- ▶ Performance Improvement Services
- ▶ Quality Systems Advisory and Training Leading to Certification

CONSULTATION

- ▶ Consultation on Standard Operating Procedure (SOP) in Supply Chain Management
- ▶ Consultation on Standard Operating Procedure (SOP) in Supply Chain Management
- ▶ Consultation on Project Management from raw planning, procurement activities, project execution, logistic activities, internal auditing, project auditing until project closure

OUR SERVICES

SOLUTIONS

SCIENTIFIC

We provide expert consulting for laboratory setup, regulatory compliance, and scientific research facilities.

- ▶ Consultation and Proposal on Design and Set-Up Laboratory
- ▶ Consultation on Supplying Laboratory Apparatus
- ▶ Consultation on Laboratory Preventive Maintenance (PM)

CONSULTATION AND PROPOSAL DESIGN ON SET-UP LABORATORY

- ▶ Consultation and proposal in 3D Design on Laboratory Set Up for Science laboratories
- ▶ Consultation and proposal on laboratory design, materials, and equipment placement
- ▶ Consultation and proposal on ventilation and gas piping requirement
- ▶ Consultation on laboratory assessment, safety design, and work ergonomics (in compliance of ASHRAE, ANSI, ISO standards)

CONSULTATION ON SUPPLYING LABORATORY APPARATUS

- ▶ Supplying laboratory equipments, chemicals, glasswares, plasticwares based on right laboratory application

CONSULTATION ON LABORATORY PREVENTIVE MAINTENANCE (PM)

- ▶ Consultation on Preventive Maintenance (PM) based on the right laboratory application according to ISO 17025 Standard
- ▶ Consultation on health and safety impact to operator / lab personnels

OUR SERVICES

TECHNICAL & TESTING

Our expert consulting services cover engineering, system design, and laboratory setup to optimise processes in the energy, manufacturing and scientific industries. We also offer compliance assessments and preventive maintenance solutions.

ENGINEERING

GP offers a complete range of technical services to process and manufacturing plants. These services are plant specific designed to improve the reliability of the plant equipment and plant personnel readiness.

- ▶ System Development
- ▶ Maintenance and Simulator

SYSTEM DEVELOPMENT

- ▶ System Descriptions Development
- ▶ System Operating Procedures Development
- ▶ Maintenance Procedure Development
- ▶ Plant Start-up Documentation Development

MAINTENANCE AND SIMULATOR

- ▶ Predictive and Preventive Maintenance Programme Development
- ▶ Reliability-Centered Maintenance Programme Development
- ▶ Control Room Simulator Development

SCIENTIFIC

We help businesses operating on development and assessment through trusted certification.

- ▶ Standard Operating Procedures (SOP) Development
- ▶ Assessment and Testing by Certified Person

STANDARD OPERATING PROCEDURES (SOP) DEVELOPMENT

- ▶ Process flow analysis, demarcation and integration between departments, and setting KPI for operator.
- ▶ SOP integration with Enterprise Resource Planning (ERP) System.

ASSESSMENT AND TESTING BY CERTIFIED PERSON

- ▶ Local Exhaust Ventilation (LEV) testing
- ▶ Chemical Health Risk Assessment (CHRA)
- ▶ Chemical Exposure Monitoring (CEM)
- ▶ Indoor Air Quality (IAQ) Assessment
- ▶ Noise Risk Assessment (NRA)
- ▶ Ergonomic Assessment

OUR SERVICES

TRAINING

Enhance your team's technical capabilities with practical training in power plant operations, maintenance, and control systems designed for engineers and technicians in energy, manufacturing, oil & gas, and industrial sectors.

ENGINEERING

Enhance your team's technical capabilities with practical training in power plant operations, maintenance, and control systems designed for engineers and technicians in energy, manufacturing, oil & gas, and industrial sectors.

- ▶ Power Plant
- ▶ Simulator and Maintenance

POWER PLANT

- ▶ Plant Operations Training
- ▶ Technical Audits Training
- ▶ On-The-Job Training

SIMULATOR AND MAINTENANCE

- ▶ Control Room Simulator Training
- ▶ Mechanical and Electrical Maintenance Training

SCIENTIFIC

Empower lab personnel with specialised training in Good Laboratory Practice (GLP), safe chemical handling, and quality system management to support accuracy, safety, and regulatory alignment in laboratory environments in compliance with ISO 9001:2015.

- ▶ Laboratory Quality and Performance
- ▶ Safety and Compliance
- ▶ Testing and Assessment

LABORATORY QUALITY AND PERFORMANCE

- ▶ Good Laboratory Practice (GLP) Training
- ▶ Laboratory Assessment Training
- ▶ Document Management System (DMS) according to ISO9001:2015 Standard Training

SAFETY AND COMPLIANCE

- ▶ Chemical Management Training
- ▶ Spillage Management Training
- ▶ Fundamental of Hazard Identification, Risk Assessment, and Risk Control (HIRARC) Training

OUR SERVICES

TRAINING

OPERATIONAL EXCELLENCE

Drive performance improvement with training in Lean Management, Standard Operating Procedure (SOP) Development, Define, Measure, Analyse, Improve, and Control (DMAIC) Methodology. Equipping your team with tools to increase efficiency and eliminate waste across operations.

- ▶ Lean Management Programmes
- ▶ Process and Innovation Tools
- ▶ Quality Management System (QMS) for Organisation

LEAN MANAGEMENT PROGRAMMES

- ▶ Lean Six Sigma (Yellow, Green, Black Belt) Training
- ▶ Value Stream Mapping (VSM) Training
- ▶ DMAIC Methodology Training
- ▶ Design Failure Mode Effect Analysis (D-FMEA) Training
- ▶ Process Failure Mode Effect Analysis (P-FMEA) Training

PROCESS AND INNOVATION TOOLS

- ▶ Statistical Process Control (SPC) Training
- ▶ Measurement Systems Analysis (MSA) Training
- ▶ Poka-Yoke (Error-Proofing) Training
- ▶ Design Thinking for Innovation Training
- ▶ Plan-Do-Check-Act (PDCA) Training
- ▶ Statistical Validation Tests Training

QUALITY MANAGEMENT SYSTEM (QMS) FOR ORGANISATION

- ▶ Introduction and Awareness of Quality Management System (QMS), according to ISO9001:2015 Standard Training
- ▶ Educational Organisation Management System (EOMS - ISO 21001) Training
- ▶ Risk Thinking Base (RBT) according to ISO9001:2015 Standard Training
- ▶ Document Management System (DMS) according to ISO9001:2015 Standard Training

OUR INDUSTRIES

- Engineering and Manufacturing
- Power Plantation
- Scientific Industry
- Research and Development Laboratory

OUR CLIENTS

- Tenaga Nasional Berhad
- Kapar Energy Ventures Sdn Bhd
- Pengerang Power Sdn Bhd
- Sarawak Hidro Sdn Bhd
- TNB Janamanjung Sdn Bhd
- Hatch Pty Ltd, Australia
- AFRY Switzerland Ltd
- Cambodian Energy Limited, Cambodia



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